


CHC52015 DIPLOMA OF COMMUNITY SERVICES





If you are a natural when it comes to providing support to individuals, then a career in Community Services is for you!



Qualification overview

With this nationally recognised qualification you will develop skills in community services, case management, social housing and mental health care. This course will enable you to manage, coordinate and deliver person-centred services to individuals, groups and communities. There are two different streams available for students who wish to specialise in a certain area.

Generalist Stream:

With this qualification you will gain knowledge and skills vital for work across a range of fields. The key advantage will be learning transferable skills which will help you work in different community service settings and environments.

Mental Health Stream:

This qualification focuses on rehabilitation and support for people affected by mental illness, psychiatric disability and mental health promotion and is more suited to students who want to specifically work in the mental health sector.

Employment opportunities

By completing this nationally recognised qualification, you could gain employment as:

- Case Worker
- Case Manager
- Welfare Worker
- Residential Care Officer
- Community Services Worker
- Mental Health Support Worker
- Youth Worker (including outreach)
- Team Leader or Manager Community services

Visit www.kiranacolleges.edu.au for a full list.

Entry into the course

There are no entry requirements for this qualification. It is preferred that the students have obtained a minimum of school certificate or equivalent and are 18 years of age (or will turn 18) before completing the qualification. Entry requirements may vary dependent on unit selection.

Call us today for more information.

Training delivery

Training delivery mode is Online with work placement.

Training is delivered through the following Kirana Education Registered Training Organisation: Maxis Solutions Pty. Ltd, RTO ID 91428.

Students are provided with the following:

During program

- Training plan
- Learning material
- Qualified teachers with extensive industry experience
- Optional additional support sessions
- Targeted assessment tools
- Student Assistance Program (counselling sessions)

Post program

- Certificate and Transcript (if course is completed)
- Statement of Attainment (if student is found competent in at least 1 Unit of Competency).



To work in this industry, you must obtain a Police Clearance and pass a Working with Children/ Vulnerable People Check in the state or territory that you are planning to work in prior to work placement.

Recommended course structure

A total of 16 units are required to complete this qualification; eight (8) core and eight (8) elective units. Unit selection may vary dependent on delivery method and location. Call us today for more information.

| Core Units | |
|------------|---|
| CHCDEV002 | Analyse impacts of sociological factors on clients in community work and services |
| CHCCCS007 | Develop and implement service programs |
| CHCPRP003 | Reflect on and improve own professional practice |
| CHCCOM003 | Develop workplace communication strategies |
| CHCDIV003 | Manage and promote diversity |
| CHCLEG003 | Manage legal and ethical compliance |
| HLTWHS004 | Manage work health and safety |
| CHCMGT005 | Facilitate workplace debriefing and support processes |

| Elective Units (Generalist Stream) | |
|------------------------------------|--|
| CHCADV001 | Facilitate the interests and rights of clients |
| CHCDIV002 | Promote Aboriginal and/or Torres Strait Islander cultural safety |
| CHCMHS008 | Promote and facilitate self advocacy |
| CHCCCS009 | Facilitate responsible behaviour |
| CHCMHS011 | Assess and promote social, emotional and physical wellbeing |
| CHCCCS004 | Assess co-existing needs |
| CHCCCS019 | Recognise and respond to crisis situations |
| CHCPRP001 | Develop and maintain networks and collaborative partnerships |

| Elective Units (Mental Health Stream) | |
|---------------------------------------|---|
| CHCADV001 | Facilitate the interests and rights of clients |
| CHCDIV002 | Promote Aboriginal and/or Torres Strait Islander cultural safety |
| CHCMHS008 | Promote and facilitate self advocacy |
| CHCCCS017 | Provide loss and grief support |
| CHCMHS005 | Provide services to people with co-existing mental health and alcohol and other drugs issue |
| CHCMHS011 | Assess and promote social, emotional and physical wellbeing |
| CHCMHS002 | Establish self-directed recovery relationships |
| CHCMHS004 | Work collaboratively with the care network and other services |

Delivery mode



Online

Work placement



100 hours minimum

Duration

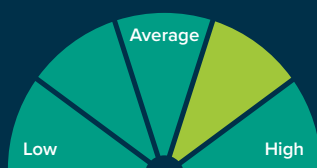


This qualification has a maximum duration of 12 months, with the ability to complete in less than the allocated time



Expected job openings

There are expected to be nearly 30,000 Welfare Services Managers employed in Australia by 2024. *



Above average

Average weekly full time earnings

Average weekly full time earnings for Health and Welfare Service Managers \$2,148. *



Average

* Stats have been gathered by the Department of Employment and published on the Job Outlook website



WHY STUDY WITH KIRANA COLLEGES?

- Flexible learning options
- Nationally recognised training
- No ATAR required
- Pathways to university
- Personal counselling services
- Flexible payment options

Ready to take the next step?
Please contact us today on 1800 885 791
www.kiranacolleges.edu.au

