



REPORT

Audit report: Maxis Solutions Pty Ltd

RTO number:	91428
CRICOS number:	N/A
Date/s of site visit:	n/a
Date report created:	16/09/2020

Provider details

Provider's legal name:	Maxis Solutions Pty Ltd
Trading name/s:	Maxis Solutions
RTO number:	91428
CRICOS number:	N/A

Audit team

Lead auditor:	Karen Noble
Auditor/s:	Sharyn Gillick

Audit details

Application number/s:	N/A
Audit number/s:	AUDREC0010694
Audit reason/s:	Compliance Monitoring
Date of opening meeting/discussion	27/08/2020
Date of closing meeting/discussion	27/08/2020
Provider's contact for audit:	Andrew Croft Quality Assurance Manager andrew.croft@kirana.edu.au 1300 885 791
Address/es of site/s visited (if applicable):	n/a

Summary of audit findings

Audit finding: Compliant

Report completed by: Karen Noble

Practice	Standards for RTOs	Finding
Training and Assessment	1.1, 1.2, 1.3, 1.8, 1.13, 1.14, 1.16	Compliant
Marketing/Recruitment Practices	4.1	Compliant
Enrolment	5.1, 5.2, 5.3	Compliant
Support and Progression	1.7	Compliant
Completion	3.1	Compliant
Regulatory Compliance / Governance	8.2	Compliant

*Indicates a non-compliant clause

Background

- Maxis Solutions Pty Ltd was first registered 2008 and delivered predominantly funded qualifications in New South Wales.
- In 2013/2014 the company was acquired by the Kirana Education Group and commenced operation under the branding of Kirana Colleges.
- Kirana Colleges operates three separate entity RTOs – Precision Training Pty Ltd, Maxis Solutions Pty Ltd and Collaboration Learning Pty Ltd.
- Each RTO is managed by the same team of management staff, administration and trainers and assessors. Maxis Solutions Pty Ltd predominantly delivers training and assessment in the areas of process manufacturing, and it's involvement in Community Services is a relatively new industry area commencing in June 2020.
- Management structure includes:
 - CEO - Zeeshan Rana
 - Andrew Croft – Quality Assurance Manager
 - Kevin Smalley – QLD Compliance Manager
 - QLD Operations Manager
 - Administration staff
 - Trainers/assessors

Scope of provider's registration:

- Maxis Solutions Pty Ltd delivers qualifications from the BSB, CHC, FBP, HLT, ICT and MSM training packages. For full scope see <https://training.gov.au/Organisation/Details/91428>

Suburb and state of all delivery sites:

- Browns Plains, QLD
- Strathpine, QLD
- Temporary hire venues throughout Australia.

Third party usage:

- Not applicable.

Core clients/target groups:

- Job seekers and new entrants.

Training Revenue (Funded or fee for service):

- Funded and fee for service.

Total number of current enrolments in the organisation as at 27/08/2020:

- 181.

In preparing the audit report, consideration has been given and reference made, where relevant, to:

- information provided by students as part of a student survey or interview
- information provided directly by Maxis Solutions Pty Ltd to ASQA
- existing information and records held by ASQA concerning Maxis Solutions Pty Ltd
- information provided to ASQA's auditors and documentation reviewed during the site visit of Maxis Solutions Pty Ltd conducted on 27 August 2020
- other publicly available information - including but not limited to, information published on the organisation's and third-party websites.

Training products sampled

Training Products	Mode/s of delivery/assessment*	Current enrolments
<i>CHC32015 Certificate III in Community Services</i>	Blended	23
<i>HLTAID001 Provide cardiopulmonary resuscitation</i>	Face to face	5

*Apprenticeship, Traineeship, Face to face, Distance, Online, Workplace, Mixed, Other (specify)

Interviewees

Name	Position	Training products
Andrew Croft	Quality Assurance Manager	n/a