



CHC32015

CERTIFICATE III IN COMMUNITY SERVICES





Are you a natural
when it comes to
providing guidance
to people? Would
you like to kick start a
career in Community
Services?

Qualification overview

This qualification reflects the role of an entry level community services worker who supports individuals through the provision of person-centred services. At this level, work takes place under the direction of others and supervision may be direct or indirect. Work may take place in a range of community services organisations.

The CHC32015 Certificate III in Community Services is intended for individuals who want to work in the community services sector, as well as for those who have some experience in the sector that want to complete vocational education to enhance their professional knowledge, skills and practice to expand career opportunities.

Employment opportunities

Completing the CHC32015 Certificate III in Community Services can lead to a range of potential career opportunities including:

- Community Care Worker
- Neighbourhood Centre Worker
- Residential Support Worker
- Indigenous or Multicultural Support Worker
- Child or Youth Residential Care Assistant

Visit kiranacolleges.edu.au for a full list.

Training delivery

Training delivery mode is Online. Training is delivered through the following Kirana Education Registered Training Organisation: Maxis Solutions Pty. Ltd, RTO ID 91428.

Qualification Pathways

After completing this course, students can undertake:

- CHC42015 Certificate IV in Community Services
- CHC52015 Diploma of Community Services

Students are supported with the following:

During program

- Learning material
- Daily reflection book
- Qualified teachers with extensive industry experience
- Optional additional support sessions
- Targeted assessment tools
- Student Assistance Program (counselling sessions)

Post program

- Certificate and Transcript (if course is completed)
- Statement of Attainment (if student is found competent in at least 1 Unit of Competency)

Entry into the course

There are no eligibility requirements. It is recommended that students have obtained a minimum of a School Certificate or equivalent. Call us today for more information.



Students will be required to complete and pass a Working with Children Check (including a National Police Check) in the state or territory that they are working in prior to commencing child related work.

Recommended course structure

A total of 12 units are required to complete this qualification; five (5) core and seven (7) elective units.

Core Units	
CHCCCS016	Respond to client needs
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTWHS002	Follow safe work practices for direct client care
HLTWHS006	Manage personal stressors in the work environment

Elective Units	
CHCCOM002	Use communication to build relationships
CHCCOM001	Provide first point of contact
CHCMHS001	Work with people with mental health issues
CHCLEG001	Work legally and ethically
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCCCS009	Facilitate responsible behaviour
CHCADV001	Facilitate the interests and rights of clients

Delivery mode



Online

Work placement



This course requires 80 hours of supervised work placement

Duration

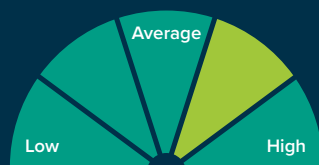


This qualification has a maximum duration of 12 months, with the ability to complete in less than the allocated time



Expected job openings

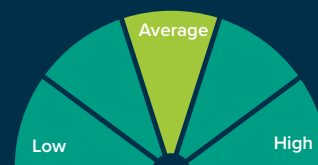
There are expected to be over 80,000 people employed in this sector in 2024!*



Above average

Average weekly full time earnings

Average weekly full time earnings before tax for Welfare Support Workers are: \$1,328.*



Average

* Stats have been gathered by the Department of Employment and published on the Job Outlook website.



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www.kiranacolleges.edu.au

