


# CHC52025 Diploma of Community Services





If you possess a passion for supporting and guiding people, then a career in Community Services is for you.



### Qualification overview

The CHC52025 Diploma of Community Services prepares you for a professional role in the community services sector, equipping you to support individuals, families, and communities experiencing a range of challenges. This qualification reflects the work of Community Services Workers involved in case management, advocacy, and the delivery of person-centred support, including mental health, social inclusion, and wellbeing initiatives.

### Employment opportunities

By completing the CHC52025 Diploma of Community Services, you could gain employment as a:

- Mental Health Support Worker
- Mental Health Outreach Worker
- Community Support Worker
- Refuge Worker Mental Health
- Intake Officer
- Program Coordinator
- Team Leader or Manager

### University pathways

Kirana Colleges proudly offers university articulation pathways at institutions such as the University of New England, Southern Cross University, University of Southern QLD, and Griffith University for Bachelor's degrees in:

- Community Welfare
- Social Work
- Counselling
- Human Services
- Science (Psychology)

### Training delivery

This training is delivered online through Kirana Colleges Registered Training Organisation Maxis Solutions RTO ID 91428, with no classroom attendance requirements.

### Entry into the course

There are no education entry requirements for this qualification. Students must be above the age of 17 to enrol and 18 years of age prior to completion of this qualification. Students under the age of 18 will require a parent or guardians permission to enrol.

### During the course

Students are provided with the following:

- Interactive learning materials
- Training plan
- Dedicated qualified teachers with extensive industry experience
- Phone support with your dedicated teacher
- Weekly drop-in sessions with your dedicated teacher
- Targeted assessment tools
- Access to Student Assistance Program via Access EAP
- Access to video resource library

### Completion of your course

On successful completion of your course you will receive the CHC52025 Diploma of Community Services and course transcript.

If you have completed one or more units and not completed the full course you will be issued with a Statement of Attainment, which can be put towards future studies efforts (where applicable).

**Call us today for more information.**



To work in this industry you must pass a National Police Check and Working with Children Check in the state or territory that you are planning to work in.

## Recommended course structure

A total of 20 units are required to complete this qualification; twelve (12) core and eight (8) elective units.

| Core Units |  |
|------------|--|
| CHCCCS004  | Assess co-existing needs   |
| CHCCCS007  | Develop and implement service programs   |
| CHCCCS019  | Recognise and respond to crisis situations                                       |
| CHCCSM017  | Facilitate and review case management  |
| CHCDEV005  | Analyse impacts of sociological factors on people in community work and services |
| CHCDFV001  | Recognise and respond appropriately to domestic and family violence              |
| CHCDIV001  | Work with diverse people   |
| CHCDIV002  | Promote Aboriginal and/or Torres Strait Islander cultural safety                 |
| CHCLEG003  | Manage legal and ethical compliance  |
| CHCMGT005  | Facilitate workplace debriefing and support processes                            |
| CHCPRP003  | Reflect on and improve own professional practice                                 |
| HLTWHS003  | Maintain work health and safety  |

| Elective Units |  |
|----------------|--|
| CHCMHS007      | Work effectively in trauma informed care   |
| CHCMHS008      | Promote and facilitate self advocacy   |
| CHCMHS05       | Provide services to people with co-existing mental health and alcohol and other drugs issues |
| CHCMHS011      | Assess and promote social, emotional and physical wellbeing                                  |
| CHCCCS017      | Provide loss and grief support   |
| CHCCCS009      | Facilitate responsible behaviour   |
| CHCPRP001      | Develop and maintain networks and collaborative partnerships                                 |
| CHCCOM003      | Develop workplace communication strategies   |

### Delivery mode



Online

### Work Placement



100 hours minimum

### Duration



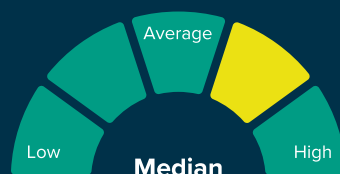
This qualification has a maximum duration of 18 months, with the ability to complete in less than the allocated time



NATIONALLY RECOGNISED  
TRAINING

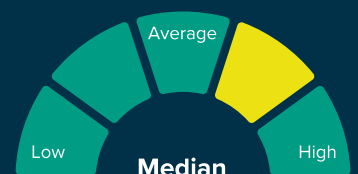
## Expected job openings

Job growth by 2029 is expected to grow by 16.2%\*.



## Median weekly full time earnings

Median weekly full time earnings for a Health and Welfare Services Manager is \$2,016\*.



\*\* Stats have been gathered by the ABS Labour Force Survey and published on Jobs and Skills Australia and seek.com.au websites.



## Why study at Kirana Colleges?

- ✓ Flexible learning options
- ✓ Nationally recognised training
- ✓ No ATAR required
- ✓ Pathways to university
- ✓ Personal counselling services
- ✓ Affordable study

**Ready to take the next step?**  
**Please contact us today on 1800 885 791**  
[www.kiranacolleges.edu.au](http://www.kiranacolleges.edu.au)

