Kirana COLLEGES

CHC43315
Certificate IV in Mental Health



If you're passionate about supporting others, this qualification empowers you to make a real difference in the lives of people experiencing mental health challenges.



Qualification overview

Step into a rewarding career with the nationally accredited CHC43315 Certificate IV in Mental Health. This qualification equips you with the skills to provide compassionate, recovery-oriented support to individuals experiencing mental health challenges in residential, community, and outreach settings. With a dedicated focus on promoting wellbeing and social inclusion, you'll learn how to empower people to build resilience, maintain independence, and participate fully in everyday life. Begin your journey into the mental health sector and open the door to meaningful opportunities in this vital field.

Employment opportunities

Completing the CHC43315 Certificate IV in Mental Health can lead to a range of potential career opportunities, including:

- Mental Health Intake Officer
- Disability Support worker
- Mental Health Outreach worker
- Welfare Support Worker
- Client Assistant

Qualification pathways

After achieving this qualification, you may choose to study the following qualification:

- CHC52025 Diploma of Community Services

Training delivery

This training is delivered online through Kirana Colleges Registered Training Organisation Maxis Solutions RTO ID 91428, with no classroom attendance requirements.

Entry into the course

There are no education entry requirements for this qualification. Students must be above the age of 17 to enrol. Students under the age of 18 will require a parent or guardians' permission to enrol.

Students are provided with the following:

- Interactive learning materials
- Training plan
- Dedicated qualified teachers with extensive industry experience
- Phone support with your dedicated teacher
- Weekly drop-in sessions with your dedicated teacher
- Targeted assessment tools
- Access to Student Assistance Program via Access EAP
- Access to video resource library

Completion of your course

On successful completion of your course, you will receive the CHC43315 Certificate IV in Mental Health and course transcript.

If you have completed one or more units and not completed the full course you will be issued with a Statement of Attainment, which can be put towards future studies efforts (where applicable).

Call us today for more information.

To work in this industry you must pass a National Police Check and Working with Children Check in the state or territory that you are planning to work in.

Recommended course structure

A total of fifteen (15) units of competency must be completed, eleven (11) core units and four (4) elective units.

Core Units	
CHCDIV001	Work with diverse people
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCLEG001	Work legally and ethically
CHCMHS002	Establish a self-directed recovery relationship
CHCMHS003	Provide recovery oriented mental health services
CHCMHS004	Work collaboratively with the care network and other services
CHCMHS005	Provide services to people with co-existing mental health and alcohol and other drug issues
CHCMHS007	Work effectively in trauma informed care
CHCMHS008	Promote and facilitate self-advocacy
CHCMHS011	Assess and promote social, emotional and physical wellbeing
HLTWHS001	Participate in workplace health and safety
Elective Units	
CHCCCS019	Recognise and respond to crisis situations
HLTWHS006	Manage personal stressors in the work environment
CHCCCS017	Provide loss and grief support
CHCPRP003	Reflect on and improve own professional practice

Delivery mode

Online

Work Placement

80 hours minimum

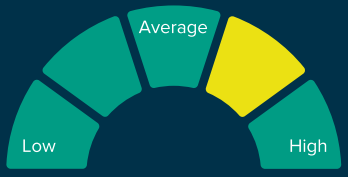
Duration

This qualification has a maximum duration of 12 months, with the ability to complete in less than the allocated time

Nationally Recognised Training

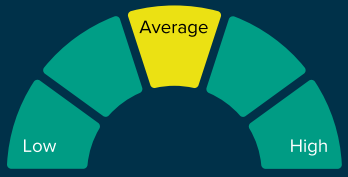
Future growth

Employment in Community and Personal Service Workers is projected to grow by 13.7% by May 2035*.



Average annual salary

The average salary of a Mental Health Support Worker in Australia is between $70,000 and $85,000*.



* Sources: SEEK, Mental Health Support Worker salary, July 2026, seek.com.au; Jobs and Skills Australia, Employment Projections May 2025 to May 2035, jobsandskills.gov.au. Information correct at time of publication.



Why study at Kirana Colleges?

- ✓ Flexible learning options
- ✓ Nationally recognised training
- ✓ No ATAR required
- ✓ Pathways to university
- ✓ Personal counselling services
- ✓ Affordable study

Ready to take the next step?
Please contact us today on 1800 885 791

www.kiranacolleges.edu.au

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Information in this flyer is subject to change without notice. Last updated: 03/09/2026 CHC43315